

82% automation for leading revenue cycle services firm.

Background

A top revenue cycle management firm that employs over 2,000 medical coders and serves multiple top-20 health systems was looking to reduce the cost of their coding operations, while increasing their flexibility and scalability through a period of rapid growth.

Results

In just 16-weeks, Fathom was able to develop a model tailored to the clients' coding guidelines as well as 300+ unique documentation formats in order to deliver:

- 82% automation of ED encounters that were sent directly to billing without human intervention.
- 79% reduction in headcount.
- 32% reduction in coding errors.
- 28% reduction in overall medical coding spend.

Furthermore, the addition of automation to the workflow allowed the client to minimize HIPAA compliance risk as their workforce shift to work from home due to COVID-19.

Coding operations at scale are expensive to grow and maintain. Fathom gives us the ability to effortlessly meet the demands of our growing operation, while reducing costs and increasing quality.

VP REVENUE CYCLE TOP 5 RCM FIRM

82%

AUTOMATION RATE

-79%

CODER HEADCOUNT

-32%

CODING ERRORS

-28%

MEDICAL CODING SPEND

About Fathom

Fathom works with some of the largest RCM operations in the country to automate medical coding and is backed by some of Silicon Valley's top investors including Founders Fund and Google Ventures. Fathom is headquartered in San Francisco, California. For more information, visit fathomhealth.com.